

# WE's Behavior Initiative:

# Making People-Centered Change Happen

ehavior is at the core of our mission to achieve better education and social development outcomes for all. World Education's **Behavior Initiative** integrates behavioral thinking into everything we do. Moving beyond conventional approaches, we combine social, ecological, and behavioral applied sciences with innovations from marketing, design, tech, and other sectors, to help people improve their lives.

Our behavior experts collaborate closely with **education** and **social development** specialists with deep applied experience to make change happen. Since most of our staff are from the countries where they work, we design and implement for change locally while drawing on our global experience in over 50 countries.

We work alongside communities, governments, those often excluded from conversations, and others to ensure change efforts are people-centered. We do this by working with them to gather **insights** and co-create behavior-integrated strategies that spur people to **action** and ensure **change** that lasts.

## **WE's Behavior Integration Approach**

#### **INSIGHT** tools

market segmentation & analysis
anthropological inquiry
community mapping
human centered design
focus groups & interviews
root cause analysis
journey & system mapping
social network patterning
Trials of Improved Practices



strategy development
Living Labs
advocacy
policy change
communication campaigns
financial incentives
social marketing
enabling technology
community mobilization
private sector engagement

## **CHANGE** gauges

social listening community monitoring systems outcome monitoring impact evaluation process evaluation critical tipping points knowledge transfer metrics scale and spread readiness



## Define

Identify the challenge and the specific and measurable behavioral outcomes.



## Diagnose

Analyze the context and influencing factors, and map change pathways.



#### Design

Co-create locally-led interventions to address critical factors and define change metrics.



## **Implement**

Test, learn, and adapt or scale the intervention based on shifts along the behavior change pathway.



### Evaluate

Measure progress along the change pathway regularly and assess the outcomes and impact of the intervention.



#### Share

Communicate results and the change process through an intentional learning and diffusion agenda.



World Education brings a behavior integration approach to education and social development programs for people-centered change. The challenges vary widely - from disease and violence prevention to driving adoption of best practices in teacher and parent early literacy practices. To meet the need of each context, we draw from behavioral science and innovate and adapt proven methods to address the specific structural, social, and internal influences on behavior. We co-create with partners, we look for local leadership and strengthen capacity, and we apply a variety of measurement methods for decision making and continual learning.

